

5 Things Businesses Need to Know

DOTVOX delivers a fully managed, flexible communications service that allows IT to innovate and focus on high value projects since they don't have to allocate resources to manage their phone system. People across all parts of a business are using mobile devices whether they are working from home, temporarily out of the office, at a customer site, or even when they are in the office.

1 What is DOTVOX?

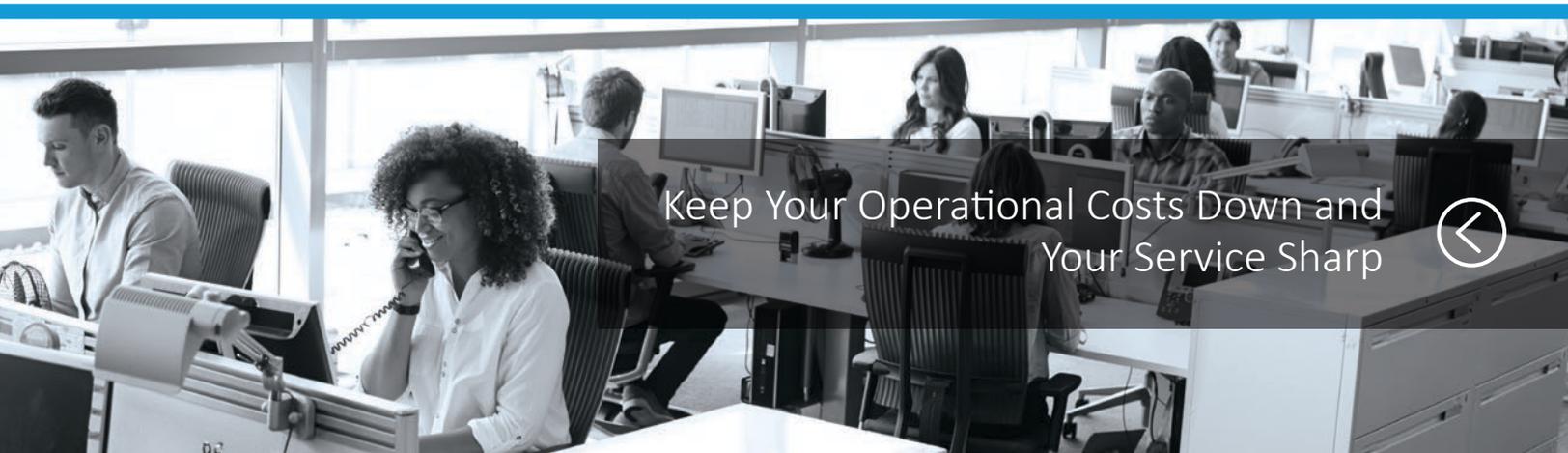
DOTVOX is a VoIP solution designed to give you the versatility, accessibility, and ease-of-use your business needs in order to stay connected internally, with partners, and clients. DOTVOX delivers a fully managed, unified communications service, providing rich features, functions, and a flexible work environment.

2 Who Can Use DOTVOX?

DOTVOX delivers Enterprise-level features, functionality, and support for SMBs, Mid-level, and Enterprise companies alike. Regardless of your company's size, our DOTVOX certified staff automatically maintain and update your client and system, keeping your operational costs down and your service sharp.

3 How DOTVOX VoIP Works: At a Glance

DOTVOX converts analog voice calls into tiny packets of data that are sent over public Internet and/or any private IP network. You'll be able to establish connections between cell phones, computers, and landline phones. You can even connect analog phones to your network using an analog telephone adaptor.



Keep Your Operational Costs Down and Your Service Sharp



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How DOTVOX Works for Your Business

Adding a DOTVOX solution to your business reduces operational costs, improves productivity, and enhances employee collaboration.

- Save money by managing only one network instead of two. You can easily add, move, or change phone extensions and locations.
- Your workforce can use your communications system from home or on the road. Also, wireless IP phones connect users to your communications system and data resources while they're in the warehouse, on the sales floor, or anywhere they can access your data network wirelessly.
- Using a unified communications solution means your workers can easily collaborate through voice, video chat, Web conference, instant messaging, and more. They can use each one individually or all of them simultaneously from a single, easy-to-use interface.
- VoIP mobility can streamline your sales staff and technical support personnel to create more cohesive communication throughout your office. This relatively new technology DOTVOX offers increases company and customer access to employees, ensuring phone calls and presence are handled in a timely manner.

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Why DOTVOX Over Other Providers?

DOTVOX uses BroadWorks' service delivery platform to provide a highly reliable communication solution with complete services and support. Offering full network element redundancy and an option for a geographically redundant configuration, the BroadWorks platform can scale to meet your current or projected capacity requirements.



DOTVOX provides cost-effective VoIP solutions for a variety of industries across the United States.

Visit [DOTVOX.com](https://www.dotvox.com) for more information.